

## BM-1

### MBA II Semester (F/T) Examination 2016

#### ORGANIZATION BEHAVIOR

Paper - CP-201 H

*Time Allowed : Three Hours*

*Maximum Marks : 80*

**Note :** Attempt four questions from Section A and three questions from Section B. Marks allotted to each section in given below.

#### Section - 'A'

##### Short Answer Type Questions

4 × 8 = 32

- Q.1. Discuss the levels of analysis with in organizational behaviour.
- Q.2. Describe the conditions which promote Job Satisfaction.
- Q.3. What do you mean by value? Discuss the ways of developing values.
- Q.4. Describe the nature and functions of group.
- Q.5. Discuss the Herzberg theory of motivation.
- Q.6. Comment on emotional intelligence and describe its importance in the context of organization.

Q.7. Discuss the meaning and types of organizational culture.

Q.8. Discuss the causes and handling of Burnout.

#### Section - 'B'

##### Long Answer Type Questions

3 × 16 = 48

- Q.9. What do you understand by organizational behaviour? Discuss the challenges and opportunities of organizational behaviour.
- Q.10. Comment on Maslow's theory of motivation and suggest ways to motivate employees in the organization.
- Q.11. Discuss the types and causes of organizational conflict. How conflict can be managed? Discuss.
- Q.12. Comment on any two of the following :
- a) Knowledge management
  - b) Johari Window
  - c) Transactional analyses
  - d) Organisational climate
- Q.13. Give a brief description of sources and consequences of stress. Discuss the techniques of managing stress.

