

DF-435

M.B.A. (FT) IIIrd Semester Examination, 2013-14

Organization Effect & Development

Paper -FSO-4

Time : 3 Hours]

[Maximum Marks : 80

Section - 'A'

Short Answer Type Questions 4×8=32

Note :- Answer any **four** questions from this section. Each question carry 8 marks.

1. Define organizational development.
2. Explain the Action-Research Model with suitable example ?
3. Explain the relationship between TQM and O.D ?
4. Explain the concept of 'Diagnosis' in perspective of O.D. Process ?

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5. Differentiate between Effective Teams and High Performance Teams ?
6. Discuss the importance of quality circles ?
7. Write briefly on Future approach to O.D. ?
8. Explain organizational effectiveness and discuss its characteristics.

SECTION - 'B'

Long Answer Type Questions 3×16=48

Note :- Answer any **three** questions from this section. Each question carry 16 marks.

9. Trace the history of organization development and discuss its important features.
10. Critically examine the models and theories of Planned change ?
11. Write an essay on Team Interventions and discuss a few selected examples ?
12. Explain Inter-group Interventions.
13. Explain the various techniques employed to enhance effectiveness in organizations ?

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