

Total No of Questions : 13 Total No. of Printed Pages : 3

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**M.B.A. (IIIrd Sem.) (FT) Examination-2015-16**

**ORGANISATIONAL DEVELOPMENT &  
EFFECTIVENESS**

Paper - FSO - 04

*Time Allowed: Three Hours*

*Maximum Marks : 80*

**Note :** All questions are compulsory.

**Section 'A'**

**Short Answer Type Questions**

**Note :** Attempt any four questions from this Section.

Each question carries 8 marks.  $4 \times 8 = 32$

Q.I What do you understand by Organizational Development? Discuss the objective of Organizational Development?

Q.II Describe the major characteristics of Organizational Development.

Q.III Describe the major steps involved in the process of Organizational Development.

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- Q.IV Discuss the general competencies of OD facilitators.
- Q.V Discuss the Ethical concerns of professionals involved in OD intervention.
- Q.VI Differentrate between organizational efficiency & effectiveness with suitable examples.
- Q.VII Describe the factors affecting organizational effectiveness.
- Q.VIII Describe the concept of coping cycle with reference to organizational effectiveness.

### Section 'B'

**Long Answer Type Questions** 16×3=48

**Note :** Attempt any three questions. Each question carries 16 marks.

- Q.IX Describe the historical perspective of Organizational Development.
- Q.X Describe any one interpersonal intervention technique of OD in detail.
- Q.XI What do you understand by structural strategy? Describe in detail management by objectives technique.

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- Q.XII Describe in detail the future of Organizational Development critically.
- Q.XIII Differentiate between managerial effectiveness and leadership effectiveness. Give a brief commentary on leadership effectiveness with suitable examples.

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